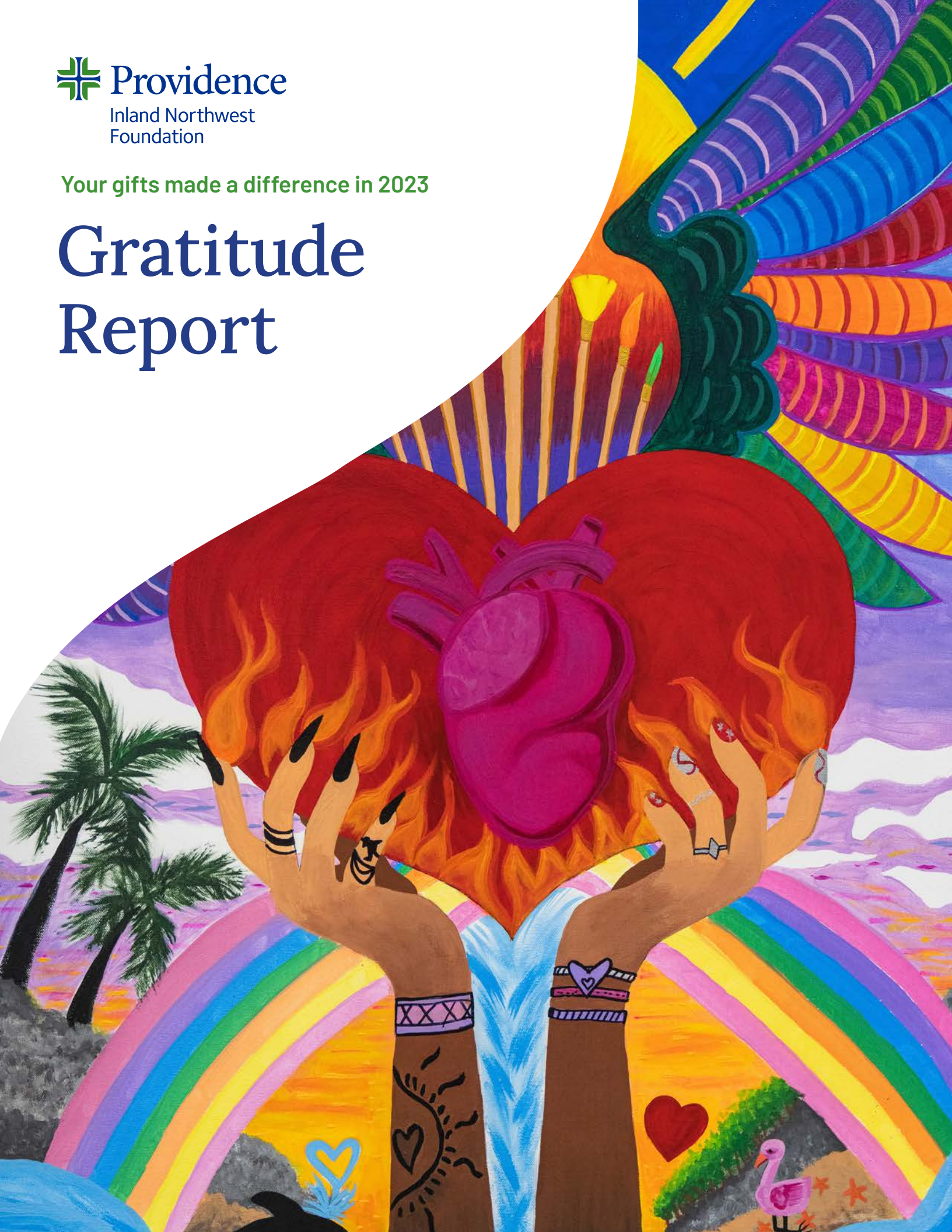


Your gifts made a difference in 2023

# Gratitude Report



# To our generous donors,

As we reflect on the incredible gifts of 2023, we are in awe of you. Your generosity is transformational in our work to achieve health for a better world. And we know your gifts come from a deeply personal place, one rooted in a life-changing care experience for you or a loved one and anchored in the hope for others navigating similar experiences.



The pages of this report are filled with stories of what you've made possible. A Coeur d'Alene police officer spent the holidays with his son in the hospital, and every year since, the department runs a toy drive to ensure presents for other children in similar situations. A family marked ten years since their daughter's car crash to make a gift in honor of the caregivers who spent months helping her walk again. A \$1 million gift to our neonatal intensive care unit (NICU) was made in gratitude from a family whose premature twins were saved 18 years ago.

As your foundation leaders, we are blessed to tell stories like these every day. And like so many of our donors, we too are called by something deeper: our personal stories of the times when we had to put our lives – and the lives of our children – in the hands of experts at Providence



## **Colleen's twins were born early at 34 weeks**

My career in philanthropy became personal when I was pregnant with twins and found myself at Providence Sacred Heart Medical Center. In May of 2016, I developed a life-threatening pregnancy complication called HELLP Syndrome. I had to deliver Jack and Hannah at 34 weeks. While my medical team stabilized me, our babies spent the first three weeks of their life in the NICU at Providence Sacred Heart Children's Hospital. Words cannot express the gratitude I feel from the amazing caregivers who

Colleen Fox  
Chief Philanthropy Officer  
Providence Inland  
Northwest Foundation

Deanna Hildenbrand  
Board President  
Providence Inland  
Northwest Foundation

took such amazing care of my twins and ensured I would be here to watch them grow.

### **Deanna's baby was diagnosed with a congenital birth defect**

My pregnancy was seamless until Kate was born. Shortly after birth, a nurse immediately recognized signs of an undetected congenital heart defect. I will never forget trusting the doctors, and their big hands with her tiny heart. She went through a life-saving surgery as well as many other surgeries, including her most recent artificial pulmonary valve replacement in 2023. She recently turned 21 years old because of the caregivers who helped her through those critical first months of life and provided ongoing care throughout her entire life. I will never stop being grateful.

"We have experienced medical emergencies and ongoing care for serious health concerns. We have seen the impact of the incredible, expert care at Providence."

—Deanna Hildenbrand, Providence Inland Northwest Foundation Board President

### **Gifts of gratitude come in many different forms**

For us and for you, philanthropy at Providence is personal. Grateful patients have mailed checks for \$5 or \$20 in honor of a compassionate nurse in the intensive care unit. Others have left their estate to Providence, honoring a life-changing experience.

Every donation has helped elevate our service to the community and our Mission in serving all. \$5 can offer socks to an emergency room patient who doesn't have clothes. An estate gift can help remodel a hospital unit or provide ongoing support through a named endowment.

From the small gifts providing moments of compassion, to the larger gifts contributing to an amazing facility, each donation comes from a generous, passionate person who understands the difference Providence programs make. Please enjoy reading about the impact you made in 2023 and know how grateful we are for you.



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*Photo top: Colleen with her twin babies during their NICU stay.*

*Photo bottom: Deanna and her baby girl, Kate, in the NICU.*



“Caregivers at Providence Heart Institute want to serve people who need the highest degree of cardiac care. They want to attract the most skilled people in the world to practice in Spokane and they need a world-class facility to make that happen. My wife and I are pleased to play even a small part in making that possible.”

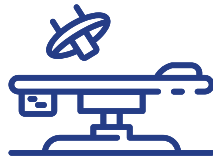
– Rick Hosmer, heart attack survivor and donor

# 2023 by the numbers



**\$453K**

Patient families received help with transportation, medication, utilities and basic necessities.



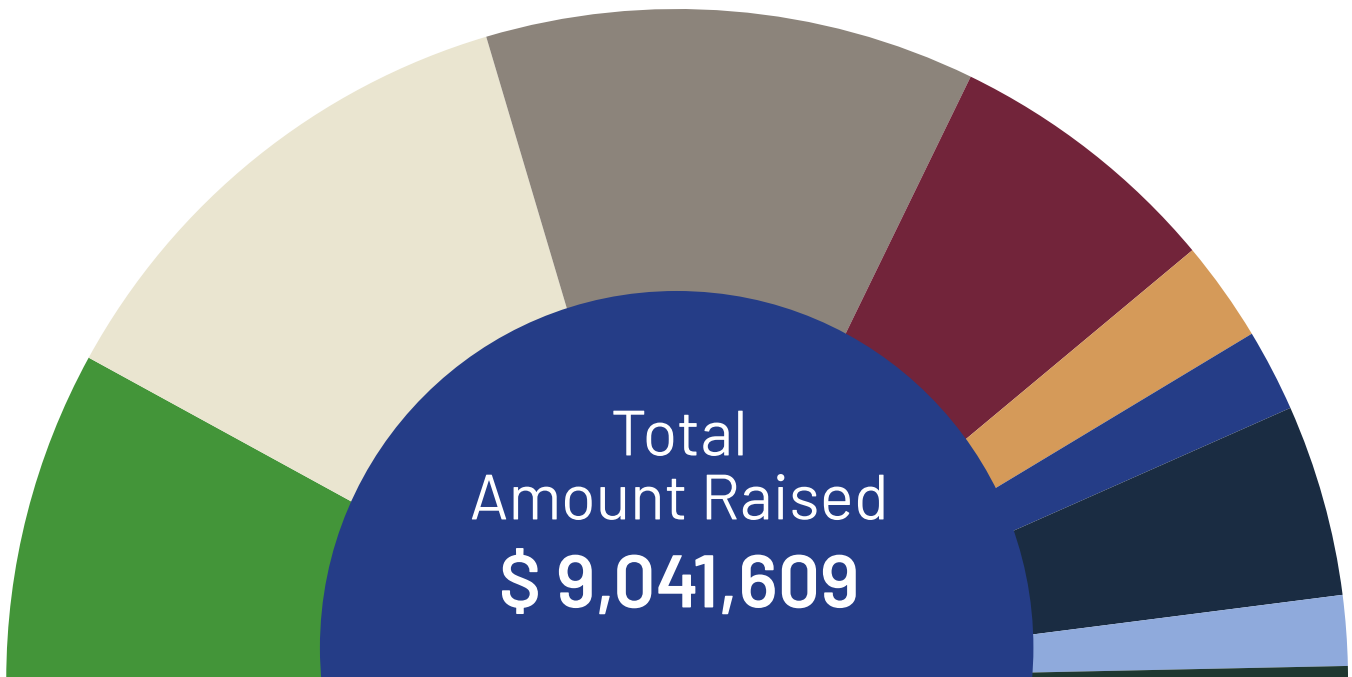
**\$3M**

State-of-the-art medical equipment was purchased for patient care.



**\$1.9M**

Donors supported a wide range of vital patient programs.



## Total dollars donated by category

Major Individual Gifts | \$1,441,938

Government | 2,248,482

Children's Miracle Network | \$2,133,864

Corporate/Foundation Grants | \$1,216,809

Annual Giving | \$440,151

Events | \$358,929

Planned Giving | \$835,516

In-Kind | \$306,027

Other | \$59,893



“Great things are going to happen. We’ve seen it in our lifetime and we can only wonder what’s on the horizon for health care. That’s the importance of legacy gifts, that you can be part of the future.”

— Bob and Charlene Clark, longtime legacy donors

## EXCELLENCE: ION ROBOT AT PROVIDENCE

# Donors fund region's first Ion Robotic Platform

**Equipment helps detect lung cancer earlier and improves patient outcomes.**

Lung cancer outcomes are much better when the cancer is caught early. Unfortunately, patients rarely experience any symptoms of lung cancer until the disease has advanced and is harder to treat.

Thanks to generous community investment, a new piece of life-saving surgical technology is now available at Providence Sacred Heart Medical Center in Spokane—an Ion Robotic Bronchoscopy System. This innovative technology is the first Ion Robotic Platform in the region, offering more accurate, early screenings to patients from Washington, Idaho, Montana and Oregon.

The robotic-assisted bronchoscopy system has a tiny camera on a cable that can go through the airway into the lungs to check for lung nodules, lesions and other problems. A trained surgeon controls the robot, which allows for more precise control than traditional methods.

**Robotic bronchoscopy system is helping Providence improve early detection of lung cancers**

It is just one part of the broader lung cancer program supporting patients throughout the

system. Providence is also providing leading-edge lung cancer treatments, including immunotherapy and medical oncology, that have improved survival rates for patients with lung cancer.

“The Ion is a critical investment for our health care system because lung cancer is the number one cancer killer in the United States. We can win against lung cancer if we get people in early. The Ion Platform is all about getting people detected early.”

—Alexi C. Matousek, M.D.



Scan this QR code to watch a video from Dr. Matousek

*Photo left: Doctors demonstrate the Ion robot at Spokane's Providence Heart Institute.*

“The team at Providence is working to bring world-class lung cancer care to the Inland Northwest. The Ion Robotic Platform is breakthrough technology that will allow us to diagnose lung cancer earlier than we’ve ever done before and hopefully get more patients in to see us earlier in their journey.”

— Alexi C. Matousek, M.D., a thoracic surgeon at Providence

## INTEGRITY: NEW TECHNOLOGY FOR HIGH-RISK PREGNANCIES

# Donors invest \$300,000 for ultrasound machines for high-risk pregnancy clinic

**The two new echo/general ultrasound machines allow for more accurate, detailed images.**

This modern technology will enable expert caregivers to serve a growing number of vulnerable, tiny babies who may need immediate care. In 2022, more than 9,464 ultrasounds were performed, and in 2023, that number rose to 10,942.

The clinic serves mothers from across the region who are at high-risk for reasons including obesity, a history of pregnancy complications or miscarriages, diabetes, autoimmune disorders or addiction. Caregivers identify the specialized care needed to ensure a healthy delivery and the best postnatal care.

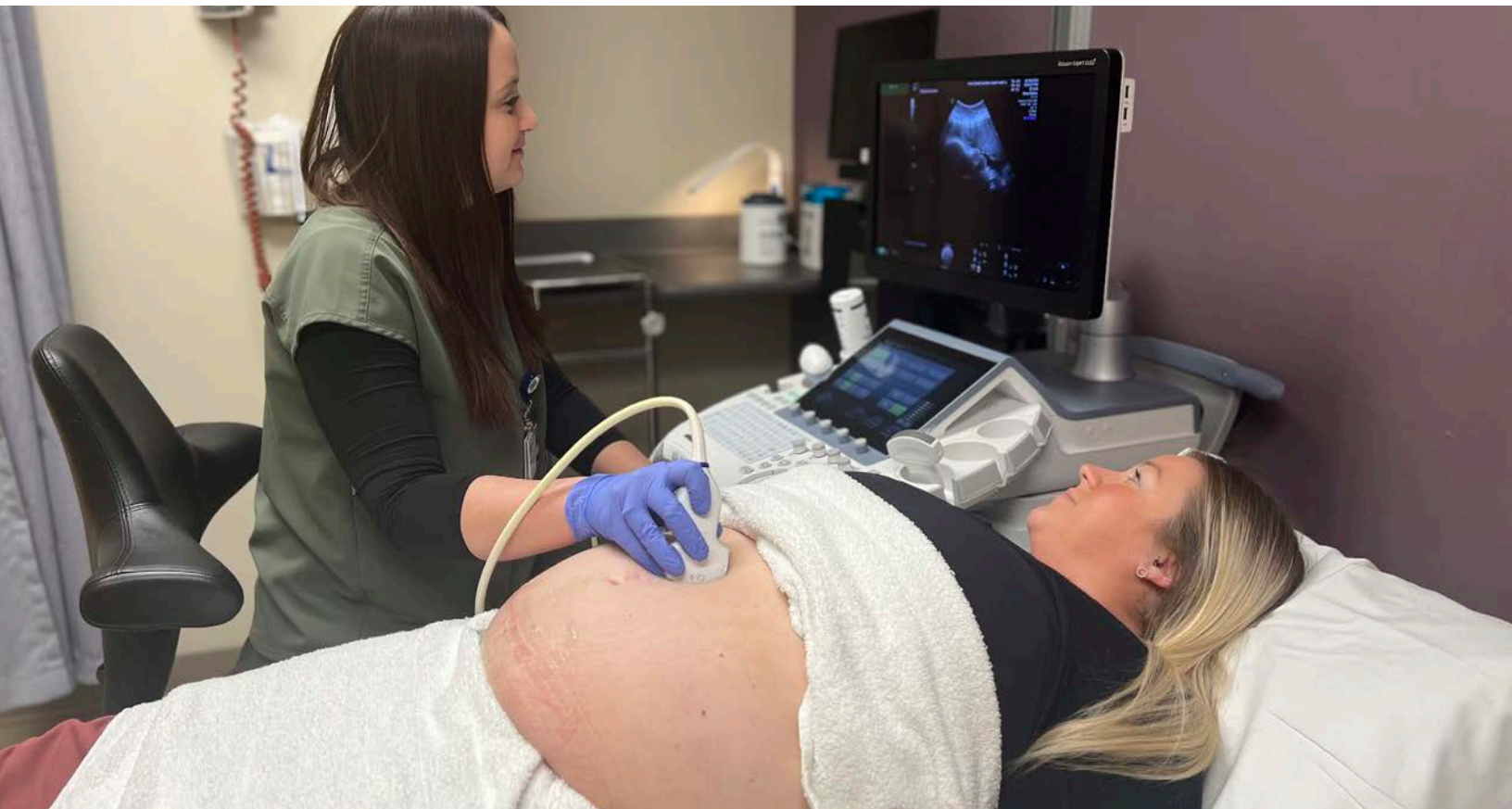
"Ultrasounds help guide important procedures while the baby is still in the womb," said Jessica Sullivan, lead sonographer at the clinic.

In 2023, the machines helped guide blood transfusions in utero for a developing infant showing signs of anemia. A growth ultrasound also detected a baby growing in the first percentile, needing immediate care and, eventually, an early delivery. "The machines allow us to provide diagnostic images when evaluating heartbeats and fetal growth," Sullivan said.

"We are profoundly grateful to the Foundation and donors for their unwavering support and generous funding," said Ty Driskel, MHA, director of clinical operations.

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*Jessica Sullivan, lead sonographer, performs an ultrasound at the high-risk pregnancy clinic.*





## JUSTICE: DIVERSITY, EQUITY, AND INCLUSION MANIKINS

# Inclusive manikins in the simulation lab for caregiver training

New manikins in simulation lab represent varied skin tones and age groups.

The James W. Mounsey Simulation Lab has manikins that improve representation – thanks to donors. This supports our efforts toward health equity in patient care and improves inclusion outreach and retention efforts with our diverse caregivers.

National studies show Black, Brown, Indigenous, and People of Color receive a lower quality of health care, partly due to the implicit bias of health care workers. More representation in simulation-based learning will allow future doctors, nurses, paramedics and other caregiver specialties to learn a

“I love being here. It makes a difference to see patients can be from all different backgrounds and age groups,”

—Mily Ybarra, Rogers High School Junior and aspiring cardiologist

range of symptoms in realistic scenarios. Those scenarios include demonstrated rashes on varied skin tones, communication with sexual orientation and gender sensitivity and navigating cultural differences.

The James M. Mounsey simulation lab was opened in 2015, thanks to a generous donation from the Mounsey Family.

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*Rogers High School students are guided through medical exercises on the new and diverse manikins.*





## PROVIDENCE STEVENS COUNTY

# Thank you for supporting our ministries in Stevens County

**The Dominican Sisters created a path to serving all in Stevens County in 1940.  
As the needs expand, so does the investment in rural health care.**

Legacy is important in Stevens County. It is legacy that molded much of Ron Rehn's career as chief administrative officer for Providence Stevens County Ministries. He was inspired to give a legacy gift to support rural health care needs into the future.

"It's really about history and understanding your place in it—passing it on to the future and paying it forward. So this is how I'm paying it forward," Ron said.

### **Caring for our Stevens County Neighbors**

Donors with Providence Inland Northwest Foundation also helped support DominiCare, which offers seniors in Stevens County assistance with daily activities, allowing them to live safely at home. Established by the Dominican Sisters in 1985, Providence DominiCare is the only not-for-profit program of its kind.

"I look forward to their visits. They are such a key part of my day and a big part of my quality of life."

—Bob Schalock, DominiCare client

Thanks to generous donors and grant funding, the Foundation invested \$148,772 in DominiCare in 2023 to support its clients, caregivers and services. The program served 54 clients in Stevens County.



*Photo left: Ron Rehn, holding his granddaughter, is pleased to continue the mission of the Dominican Sisters who gave their treasure to Providence. Photo above: Bob Schalock, DominiCare client, with his caregiver, Sue.*

"I'm a community member, a patient, and a leader looking at the legacy that the Sisters left. I can be part of this story."

—Ron Rehn, Chief Administrative Officer, Providence Health Care Stevens County

## COMPASSION: FAMILY'S MEMORIAL GIFT TO ST. LUKE'S

# Transcutaneous CO<sub>2</sub> monitor memorial gift honors Sharon O'Connell

In 2016, Sharon was diagnosed with amyotrophic lateral sclerosis (ALS), a neurodegenerative disease that affects nerve cells in the brain and spinal cord.



Sharon went from walking four-to-five miles a day, to using a walker for support, to needing a power chair. Her family said the progression happened faster than they anticipated.

Her oldest grandson, Bobby Labelle, is the vice president of rehabilitation for Bellevue Healthcare and his wife, Diane, is a nurse. Their experience in health care helped as the disease progressed and Sharon needed new equipment and care. "It takes a village to support someone with ALS. For us, the window was so short. Spend your time wisely," said Bobby.

Bobby and Diane started a foundation to continue Sharon's work in the community, as a volunteer and donor. They surprised her with the news at Christmas, and donations went towards local families caring for ALS patients.

"She was so special and gave to so many people," Bobby said. "Now going through this terrible disease, it was only natural to create something to support others going through the same thing."

After Sharon passed away in 2018, the family asked for donations to the Sharon O'Connell Fund. Thanks to the generosity of her family and close friends, they raised more than enough money to donate \$18,000 towards the purchase of a transcutaneous CO<sub>2</sub> monitor for ALS patients at Providence St. Luke's Rehabilitation Medical Center, the only multidisciplinary ALS clinic in eastern Washington.

The machine helps measure the strength of the diaphragm muscle. Progressive weakness of the diaphragm muscle is the ultimate cause of death in ALS, but with early detection doctors believe they can prolong and improve the quality of ALS patients' lives. The CO<sub>2</sub> machine has been used in ICU and inpatient sleep labs but has not been widely used to monitor ALS patients.

"It just felt right," Bobby said. "She would be ecstatic to be able to impact so many people with one donation. She would be super happy that we ended that chapter the way we did."



*Photo top: Sharon celebrates a birthday before her ALS diagnosis. Photo bottom: Sharon's family attends a blessing of the CO<sub>2</sub> machine at Providence St. Luke's Rehabilitation Medical Center.*

## DIGNITY: SERVING OUR MOST VULNERABLE NEIGHBORS

# Patients receive the gift of dignity from our generous, compassionate community

**The clothing for patients program and the community clinic serve all, including those who are the most vulnerable.**

Most of us take having multiple sets of clothing for granted. But for vulnerable patients in our care, sometimes this is not their reality, especially for adults experiencing homelessness.

Sometimes their one set of clothing was ruined before entering the hospital or was torn during a car accident or other emergency. Sometimes their clothes have to be cut off quickly to identify injuries. Sometimes their clothes are collected as evidence of a crime. And in the past, when a patient has had only that one set of clothing, they were forced to be discharged from the hospital in temporary paper “scrubs.”

But this is no longer the case, thanks to the compassion of our concerned caregivers and the generosity of our community who made it possible for us to purchase 75 adult sweatsuits and 20 sets of long-sleeve shirts and sweatpants for pediatric patients—helping to fulfill our Mission in caring for all in a more meaningful and dignified way.

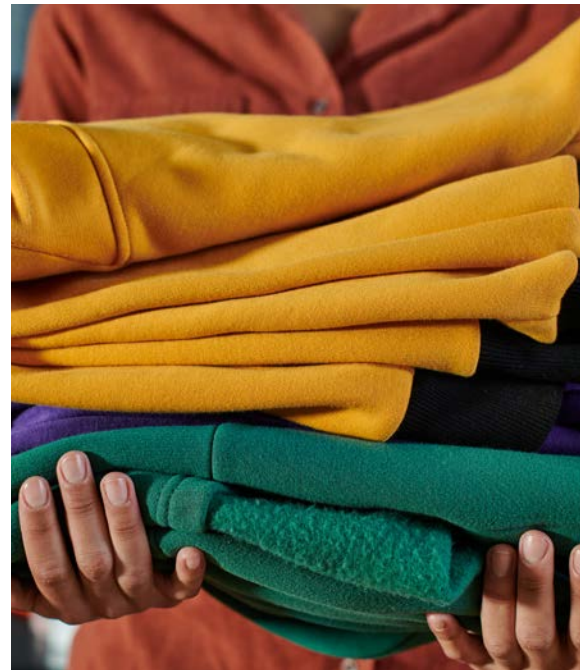
“Thanks to our donors for allowing us to meet the needs for these vulnerable people,” said Kellie Durgan, Mission leader at Providence Sacred Heart Medical Center. “You allow us to provide dignified and compassionate care to all we serve.”

This simple gesture offers dignity and compassion to patients who face an array of obstacles in their daily lives, and in seeking the health care they need.

### **Community Clinic Gets National Coverage**

Providence Community Clinic was featured in Catholic Health Association’s summer edition of Health Progress. The clinic was the first free medical clinic in Washington state when it opened in 1976. Patients include people who are uninsured or underinsured, and most are experiencing chronic homelessness.

In 2023, the Foundation distributed \$60,457 to support the Community Clinic.



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*Here’s an example of how your generosity changed a life. Mary\* was experiencing homelessness and substance use disorder when she first visited the community clinic to receive a two-hour bus pass. During her visit, she spoke with a counselor who encouraged her to use the shower before leaving the clinic. The shower helped restore her dignity and led her to make the decision to use the bus pass to visit a rehabilitation facility. Mary has now recovered from substance misuse and has found a home.*

\*Name has been changed for patient privacy.

## GRATEFUL FAMILY GIVES BACK

# Jamie Turner and her parents marked 10 years since her car crash with a gift

**Jamie spent months in the hospital recovering from several serious injuries.**



Jamie Turner and her family gave a generous gift marking 10 years since her life changed forever. On May 30, 2013, Jamie fell asleep driving on the highway and her car rolled seven times over a 30-foot embankment. She suffered serious injuries, including a collapsed lung, concussion, internal lacerations, a broken nose and several broken ribs. Jamie underwent emergency surgery at Providence Sacred Heart Medical Center and months of recovery at Providence St. Luke's Rehabilitation Medical Center.

“From helping throw a birthday party for me to making sure I was able to walk and dance as Maid of Honor in my best friend’s wedding, caregivers went above and beyond.”

—Jamie Turner, grateful patient, donor and Providence caregiver

To bring her life full circle, Jamie now works for Providence in philanthropy. In the spirit of giving back, Jamie and her parents, Phil and Diane Ohl, gave a \$10,000 gift to celebrate 10 years since the accident.



## CHILDREN'S MIRACLE NETWORK HOSPITALS

# Meet the 2023 Spokane Children's Miracle Network Champion

**Jade Graczyk was selected champion and became the "face" of children in our hospital.**

Jade, our 2023 champion, was diagnosed with Stage 4 Unfavorable Wilms Tumor at 4 ½ years old. Her right kidney was taken over by the tumor. She had a large clot that made its way within inches of her heart. She also had several spots on her lungs.

Jade went through thirty cycles of chemotherapy, intense surgery and eight radiation treatments. She had countless blood transfusions to save her life during treatment.

Jade was declared cancer free on June 3, 2021!

Doctors continue to monitor Jade to ensure she remains in remission. Jade is now 8 years old and in third grade. She is thriving in school and making up for lost time with friends!

"The programs that Children's Miracle Network helps provide are invaluable. Beads of courage to mark courageous moments and child life specialists to provide comfort made a big difference for our family. The little things behind the scenes were a big deal."

—The Graczyk Family

*Jade posing during her special Children's Miracle Network photo shoot. She represented CMN on signage at our partner businesses, encouraging customers to "round up" and donate.*

## CHILDREN'S MIRACLE NETWORK (CMN) HOSPITAL PARTNERS

When you round-up at the cash register, buy a balloon or make a donation to CMN partners, you're helping provide life-changing treatment to kids at Sacred Heart Children's Hospital.

7-Eleven	JOANN
Ace Hardware	Log-A-Load
Aflac	Love's Travel Stop
Coca-Cola	Marriott International
Co-op Solutions	Panda Express
Costco	Red Bull
Credit Unions 4 Kids	Rite Aid
Inland NW Credit Unions (19)	RE/MAX
Dairy Queen	The Hershey Company
GameStop	Valvoline
Great Clips	Walgreens
Knight-Swift Transportation	Walmart
Kiwanis	







## CHILDREN'S HOSPITAL CELEBRATES 20TH BIRTHDAY

# Sacred Heart Children's Hospital remembers 20 years of superheroes!

**Our birthday bash raised \$380,000 to continue life-changing care in the Inland Northwest and beyond.**

Providence Sacred Heart Children's Hospital celebrated 20 years of life-changing care. It is the region's only full-service children's hospital and pediatric emergency department in the Inland Northwest.

We spent the year celebrating all heroes who made this celebration possible—parents, physicians, nurses, kids and YOU, OUR GENEROUS DONORS! We celebrated the thoughtful programs and state-of-the-art technology, only possible because of donor support. Child life specialists, the arts in healing program and the hospital-based school are only a few of the ways caregivers treat the whole patient, not just their physical needs.

We raised \$380,000 at the birthday bash in October. Another incredible \$1 million gift towards the neonatal intensive care unit came to the Foundation in celebration of the hospital's 20th birthday. Cheers to the next 20 years!

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*Throughout the "superhero" themed birthday year, events included opportunities for patients, staff and visitors to dress in their best hero costumes.*

NICU Graduate Emily Drake recently celebrated her 18th birthday after she was born at 25 weeks. Emily went home after 123 days in the neonatal intensive care unit (NICU).

"People who hear Emily's story will often remark on our miracle girl. As I learned first-hand from my days at Providence Sacred Heart Children's Hospital, there are miracles all around."

—Michele Drake, Emily's mom

### **Children's Miracle Network is funding the remodel of the pediatric intensive care unit**

Families may now retreat to a room that is a serene and private space to gain strength. Other upgrades include renovated patient rooms and a caregiver conference room.

We are forever grateful to the support of generous donors for these spaces providing comfort to our families as they navigate the sadness of having an ill or injured child.

"Even a few dollars can make an impact for the children, their families and the caregivers. For any child in the hospital, there are a lot of hands helping so any support you can offer makes a big difference."

— Dawn Gregg, Ace Hardware business owner, longtime board member, donor and volunteer for the children's hospital



# You made a difference in 2023

Thank you for supporting Providence Inland Northwest Foundation.

The hospital is a place people often don't hope or expect to spend their time. We are confident that caregivers, patients and their loved ones feel the support philanthropy provides at each of our Providence ministries. Each thoughtful program, serene space and advanced piece of equipment is a reminder that the community cares.

"Thank you to everyone who donated. You're saving lives. You saved mine."

—Heather Parker, breast cancer patient

The role of our foundation is to eliminate barriers to health care equity, ensuring everyone in our communities can get the care they deserve. We believe in caring for the whole person, not just their physical needs. You make it possible to provide the caregivers, programs and equipment to help patients heal. We are looking forward to making a difference in 2024.

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*We are happy to highlight the hospital Arts in Healing program which serves about 500 kids monthly. Therapists use music and art to help children process the hospital experience and prepare for life after treatment. Research shows that when kids have a creative outlet in the hospital, they heal faster, feel better and go home sooner. This mural was painted in art therapy sessions by patients aged 6 to 17. They each worked independently, building on what was done by others before them.*

Scan the QR codes below to watch heartwarming videos of the children's hospital's 20th birthday superheroes!



Eily  
Dayton



Jack & Liam  
Kelsey



Brandon  
Thomas



"It's truly a miracle. When you're at your worst place, there's hope and comfort. I don't know where we'd be without the foundation and Children's Miracle Network. We're greatly indebted."

—Tim Young, father of patient



# Providence

Inland Northwest  
Foundation

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Tax ID: 32-0014330

## OUR MISSION

As expressions of God's healing love, witnessed through the ministry of Jesus, we are steadfast in serving all, especially those who are poor and vulnerable.

## OUR VALUES

Compassion | Dignity | Justice  
Excellence | Integrity