



Providence St. Vincent Medical Foundation

Majlinda Bakalli has worked at the Travis Cross Guest House for 16 years, "It is like my home. It is beautiful."



# Guest house gets much needed upgrades

*"I appreciate so much having a safe place to stay during my husband's open heart surgery. A wonderful kindness by all the staff. God bless and keep you." - Debi*

The Travis & Beverly Cross Guest House opened for guests in 1997 to serve as a

convenient and safe place for patients, their families and friends who need to be close to Providence St. Vincent Medical Center.

Named for former hospital administrator Travis Cross and his wife Beverly, the guest house has 21 guest rooms and one room for the overnight caregiver. Guests come primarily from Oregon and Washington and more than 1,550 guests stayed during 2021.

The guest house had not had significant work on it since 2004. Thanks to your generosity, the much-needed remodel began in 2021 and was completed in 2022. The exterior received new windows and roofing, a new deck on the 2nd floor and a fresh coat of paint. The gazebo was also refurbished.

"The remodel is simply amazing! More appreciated by guests and staff than you will ever know," said Mary Molatore, guest house manager. "Our staff of six has been together for 14 years, and they all strive to make it a true 'home away from home' for all guests."

Inside, everything got a facelift. New carpeting, paint, countertops and cabinets were added throughout along with new kitchen appliances. Each room now has a new, flat screen television as well as new window air-conditioning units.

*"I was in room 207 for two weeks with my daughter. It was a difficult time for us, but your kindness will never be forgotten. From helping with laundry, offering cookies and coffee to making it a home setting, thank you. I don't remember all your names, but I remember all of you. Thank you for making it as pleasant as you could." - Lynn*

## 2021 Highlights

### Eating Disorders clinic moves to larger, brighter space

When the Providence Eating Disorders program needed space to serve more patients, donors answered the call. The clinic moved from its old, small facility to a new, larger space at Providence St.



Vincent Medical Center in December 2021. In this beautiful new space with expansive views, teens and adults practice healthy eating and symptom management. When they complete the program, they leave their handprint and a favorite quote to inspire others.

### Preventing provider burnout through innovative coaching

Providers everywhere are feeling stressed, burned out and sometimes even considering a different career. To support Providence doctors, physician assistants and nurse practitioners, the Providence Medical Staff Coaching Initiative began in 2021, funded in part by your generous gifts. The 12-week coaching sessions helped participants regain their love of medicine and reduce their stress. *"I had come to question whether medicine was a career I could sustain. The coaching initiative is providing a key step on my path back to medicine and hope for a long and fulfilling future,"* said one participant. The program will continue in 2022.

## 2021 total dollars raised by fund

