Before retiring from her position as chief operating officer, Nancy Roberts was instrumental in developing the new intensive care unit. Donors like you helped bring 16 more beds to care for the sickest patients at Providence St. Vincent.
ICU expands to care for more patients in crisis

The COVID-19 outbreak accelerated the need for expanded critical care space at Providence St. Vincent Medical Center. Thanks to generous donors, a brand new intensive care unit on the lower level of the hospital opened in December. This timely addition increases our critical care capacity by 16 beds.

Typically patients in our critical care unit have needed expert, intensive care for heart attacks, heart failure, strokes and respiratory or renal failure. The recent pandemic, our increasing provision of acute heart services as well as population growth in our community heightened the need for critical care space.

Caregivers were involved in development of the new space to ensure it worked well for their needs as well as for patients. “Caregivers are feeling really confident about their ability to provide the best possible care,” said Laura Lightner, RN, ICU operations manager. A new cardiovascular monitoring system lets caregivers know what is going on in a patient’s room, and at every nursing station caregivers can monitor all patients at once.

“If we do see a surge in COVID patients, we now have an intensive care bed for them,” said Nancy Roberts, who retired in June 2021 as chief operating officer. “We could not have done this without donor support.”

Each spacious room provides state-of-the-art monitoring equipment and features a movable console that improves the patient’s ability to engage directly with family or other visitors. In addition to housing standard equipment, such as IV, suction and oxygen, the 360-degree console holds patient comfort items, including the call light and telephone.

2020 Highlights

Incubators better for families and doctors

Thanks to your support, 10 new Giraffe Incubators were added to the neonatal intensive care unit. Designed to nurture a close connection between babies and their parents, the incubators allow comfortable, close access. Built-in screens display information about their baby’s progress that is easy for families to see and understand, while clinicians can closely monitor their newborn patients. In 2020, the NICU at Providence St. Vincent cared for more than 530 babies and families.

Fund helps cancer patients in need

The Dwight and Patricia Parr Cancer Treatment Fund assists patients with cancer who are experiencing financial hardship. The fund helps with expenses such as rent, utilities, child care and car repairs. Last year the fund supported 16 patients, including June,* the sole support for her three grandchildren. In 2020 she faced a recurrence of lymphoma, leaving her unable to work. Thanks to your generosity, June received funds to assist with rent for one month. Her goal is to return to work, but she cannot plan for this until she completes chemotherapy, has a stem-cell transplant and recovers.

*Name changed for privacy

2020 total dollars raised by fund

- Area of Greatest Need | 8%
- Behavioral Health | 1%
- Brain and Spine | 1%
- Cancer Support and Services | 2%
- Ethics Center | 7%
- Heart | 63%
- Hospice | 1%
- Long Term Care | 1%
- Women and Children’s | 1%
- Other Funds | 15%

Total amount raised: $15,206,928