Tonya Kump, LCSW, helps find resources for patients who are in stressful or unsafe situations.
Carrie Kahaloa, clinic manager at Providence Medical Group in Medford, had a problem. Many pregnant patients at the OB-GYN clinic were skipping their prenatal appointments. Lack of prenatal care increases the risk of preterm birth, low birth weight, developmental delays and even death in newborns.

With donor support, Carrie hired Tonya Kump, a licensed social worker, to serve as a patient advocate for the clinic. “Nurses are not trained to be social workers,” said Linda Guches, RN, clinic supervisor. “We understand things that are concrete – a person is bleeding – we know how to fix that. For social workers, it’s not as black and white.”

At this clinic, patients often lacked transportation, had high anxiety, didn’t understand their insurance coverage or were unhoused. Tonya provides in-office support and helps patients find the resources they need. “Patients will be in crisis and need support but not know how or where to get help. It’s vital to have someone like me respond to these needs. If women don’t know where to go, they can’t feel safe,” she said.

Lucy and her husband have two children. When her husband was sick for a month and could not work, they found themselves unable to pay their rent. After receiving an eviction notice, Lucy turned to the patient advocate program for help. Tonya collaborated with Jackson Care Connect to cover the rent due. Tonya kept the landlord updated on payment processing, allowing the family to remain in their home. Because of philanthropy, Tonya served 188 patients last year. She helped to create departure plans from domestic violence situations, helped patients enter addiction recovery programs, arranged for housing and more.

### 2022 Highlights

**Expanded in-patient dialysis center opens**

Thanks to your support, hospital patients and caregivers have a larger, more comfortable space for dialysis treatment. The new treatment area has four treatment bays, one of which is an isolation room. It includes storage for supplies, a nursing station and an easily accessible restroom. “Patients are enjoying the new environment. They like that it is bright and cheerful yet has the ability for patient privacy when needed,” said Karen Bartalini, director of support services. “It is a wonderful healing space for our patients.”

**Kati Jenson reaches dream thanks to scholarship**

Kati Jenson has worked at Providence in nursing for over 15 years. She was ready to move into an administrative role, and your generous gifts enabled her to receive a scholarship to earn her master’s degree in health care administration while continuing to work as a nurse. The degree provided her foundational skills for her new leadership role as senior manager of clinical development and nursing education. “I am very blessed,” she said. “I could not do this job without the degree.”

### 2022 total dollars raised by fund

- **Area of Greatest Need** | 28%
- **Behavioral Health** | 9%
- **Cancer Care** | 8%
- **Caregiver Development** | 13%
- **Festival of Trees** | 34%
- **Population Health** | 4%
- **Other Funds** | 4%

**Total amount raised**

**$1,161,578**